

## **Terms and Conditions for PREP-8 Program in FY23**

### **Version 1.0 (April 20, 2022)**

FY23 refers to the period April 1<sup>st</sup> 2022 to March 31<sup>st</sup> 2023

#### **eLearning/Re-Certification Package**

- Per Master Partner Network Agreement (PNA) only one eLearning/Re-Certification Package is necessary and can be purchased
- The price for the eLearning/Re-Certification Package is determined by the country where the Master PNA is signed
- Only a partner's permanent employees are allowed to register and access the contents of the eLearning/Re-Certification Package. Employees must use their Partner email addresses to create a profile in iLearn/BMC Academy. Partner contractors and any non-employees may not register or access at any time. In case of violations, access to the eLearning/Re-Certification Package for the whole partner organization will be immediately revoked
- Access to the subscription for any partner employee starts on the date the package was ordered and ends March 1, 2023
- Rebates will only be granted if all partner employees who have expiring certifications in FY23 and that are still employed by the partner on March 1, 2023 are re-certified by March 1, 2023
- Individuals can only register and take exams as part of this package if;
  - individuals are or have been Certified Associate or Certified Professional in a previous BMC product release version and these certifications will expire before March 31<sup>st</sup> 2023 or have expired after April 1<sup>st</sup> 2022. These individuals can only take the exams required to renew the expired certification level/product
  - individuals who hold an accreditation on a previous BMC product release to the current Certified Associate and the Accreditation was passed after March 31<sup>st</sup> 2021. These individuals can only take the Certified Associate in the same product as the previous Accreditation/Associate
- For all courses and exams, the standard [BMC Education Terms and Conditions](#) and [BMC Certification Policy](#) apply, in case of any conflict between the Terms and Conditions the PREP Terms and Conditions are used
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#### **Ultimate and SaaS Subscription which are eligible for rebate**

- Access for any partner individual to a rebated Ultimate Subscriptions starts with the order of the package and ends March 1, 2023
- Rebates are only granted if the partner individual achieved at least the Certified Professional level by March 1<sup>st</sup> 2023 for Ultimate Subscriptions or the Certified Associate level for SaaS Subscriptions.
  - The BMC Helix Digital Workplace and Add-Ons: Ultimate Subscription also has a rebate option with the combination of Certified Associate: Helix Chatbot **PLUS** Certified Associate: Helix Business Workflows
- For all courses and exams the standard [BMC Education Terms and Conditions](#), the [BMC Certification Policy](#) and the [Subscription Program Guide Terms and Conditions](#) apply, in case of any conflict between the Terms and Conditions the PREP Terms and Conditions are used

- New partners will have 6 months from purchase to complete their Certified Professional Exams for rebates (potentially beyond the March 1, 2023 date), and will have 12 months of access to the subscription from purchase.

### **Essentials Subscriptions**

- For all courses and exams the standard [BMC Education Terms and Conditions](#), the [BMC Certification Policy](#) and the [Subscription Program Guide Terms and Conditions](#) apply

### **Additional Distributor Information for purchasing PREP eLearning/Re-Certification Packages.**

- BMC transacts the purchase of the eLearning/Re-Certification packages directly and only with our Distributors.
- A eLearning/Re-Certification Package can be sold directly to a distributor for their employee use.
- A separate eLearning/Re-Certification Package(s) can be resold through a distributor to their partner(s) for the use of the 2<sup>nd</sup> Tier Partner employees.
- Each package can only be used by a single company.
- Each package is limited to 10 users for the duration for the same fee that we will sell to BMC Partners based on regional pricing.
- Additional Packages can be purchased in increments of 10-users