

Terms and Conditions for PREP-7 Program in FY22

Version 1.0 (April 22, 2021)

FY22 refers to the period April 1st 2021 to March 31st 2022

eLearning/Re-Certification Package

- Per Master Partner Network Agreement (PNA) only one eLearning/Re-Certification Package is necessary and can be purchased
- The price for the eLearning/Re-Certification Package is determined by the country where the Master PNA is signed
- Only a partner's permanent employees are allowed to register and access the contents of the eLearning/Re-Certification Package. Employees must use their Partner email addresses to create a profile in iLearn/BMC Academy. Partner contractors and any non-employees may not register or access at any time. In case of violations, access to the eLearning/Re-Certification Package for the whole partner organization will be immediately revoked
- Access to the subscription for any partner employee starts on the date the package was ordered and ends March 1, 2022
- Rebates will only be granted if all partner employees who have expiring certifications in FY22 and that are still employed by the partner on March 1, 2022 are re-certified by March 1, 2022
- Individuals can only register and take exams as part of this package if;
 - individuals are or have been Certified Associate or Certified Professional in a previous BMC product release version and these certifications will expire before March 31st 2022 or have expired after April 1st 2021. These individuals can only take the exams required to renew the expired certification level/product
 - individuals who hold an accreditation on a previous BMC product release to the current Certified Associate and the Accreditation was passed after March 31st 2020. These individuals can only take the Certified Associate in the same product as the previous Accreditation/Associate
- For all courses and exams, the standard [BMC Education Terms and Conditions](#) and [BMC Certification Policy](#) apply, in case of any conflict between the Terms and Conditions the PREP Terms and Conditions are used
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Ultimate and SaaS Subscription which are eligible for rebate

- Access for any partner individual to a rebated Ultimate Subscriptions starts with the order of the package and ends March 1, 2022
- Rebates are only granted if the partner individual achieved at least the Certified Professional level by March 1st 2022 for Ultimate Subscriptions or the Certified Associate level for SaaS Subscriptions.
 - The BMC Helix Digital Workplace and Add-Ons: Ultimate Subscription also has a rebate option with the combination of Certified Associate: Helix Chatbot **PLUS** Certified Associate: Helix Business Workflows
- For all courses and exams the standard [BMC Education Terms and Conditions](#), the [BMC Certification Policy](#) and the [Subscription Program Guide Terms and Conditions](#) apply, in case of any conflict between the Terms and Conditions the PREP Terms and Conditions are used

- New partners only will have 6 months from purchase to complete their Certified Professional Exams for rebates (potentially beyond the March 1, 2022 date), and will have 12 months of access to the subscription from purchase.

Essentials Subscriptions

- For all courses and exams the standard [BMC Education Terms and Conditions](#), the [BMC Certification Policy](#) and the [Subscription Program Guide Terms and Conditions](#) apply

Additional Distributor Information for purchasing PREP eLearning/Re-Certification Packages.

- BMC transacts the purchase of the eLearning/Re-Certification packages directly and only with our Distributors.
- A eLearning/Re-Certification Package can be sold directly to a distributor for their employee use.
- A separate eLearning/Re-Certification Package(s) can be resold through a distributor to their partner(s) for the use of the 2nd Tier Partner employees.
- Each package can only be used by a single company.
- Each package is limited to 10 users for the duration for the same fee that we will sell to BMC Partners based on regional pricing.
- Additional Packages can be purchased in increments of 10-users